

## **Waxing the Door (Coastal and Harsh Environments)**

For coastal and harsh environments, it will be necessary to wax the front side of the door following installation. Select a good quality car wax and apply according to wax manufacturer's instructions. Wax should be applied at least twice a year, immediately after cleaning (see cleaning instructions above).

## **Glass, Plexiglass, Stained Look, Leaded Look, Brilliance, and Studio Series Windows Cleaning and Care Instructions**

***Clean with a mild solution of a dishwashing detergent and a soft cloth. After cleaning, rinse thoroughly. DO NOT use any ammoniated, abrasive, or solvent-based cleaners of any kind.***

### **Studio Series Windows Only:**

Use a good grade of automotive paste wax and buff with a soft cloth. Windows should be cleaned and waxed at least once annually or more often based on the atmospheric conditions where installed.

**Caution:** Use care when handling decorative windows to avoid scraping or scratching the surface.

**NOTE:** Minor scratches or scuffs are not considered defects and will not be covered under the window warranty.

## **Replacement Parts**

Replacement parts are available from an authorized professional dealer or a building supply retailer. When ordering repair parts, always provide the following: part name, model number, and door width and door height (W x H). For the location of the authorized professional dealer or a building supply retailer nearest you, please write or call:

Clopay Building Products  
Consumer Services Dept.  
1400 West Market Street  
Troy, OH 45373 USA

Call Toll Free: 1-800-225-6729  
Hours of Operation (ET):  
Monday – Friday, 8:30 AM - 7 PM  
Saturday 8:30 AM - 5 PM.

should be wiped down with a mild household detergent and rinsed with clear water.

**NOTE:** Be sure to clean behind stop molding on the sides and top of door.

## **MISSING ANY PARTS?**

***PLEASE CALL TOLL FREE: (800-225-6729)***

***PARTS WILL BE REPLACED PROMPTLY***

**DO NOT RETURN DOOR TO STORE**

***(Stores Do Not Carry Spare Parts)***

**IMPORTANT – Information Needed When Calling:**

- 1) Model number and size of door (Located on packaging)
- 2) Spring Type (Extension, EZ-Set® Extension, EZ-Set® Torsion or Standard Torsion)
- 3) Store city and state of purchase
- 4) Contract # or serial number if special order  
(Located on label on the back of the door or on packaging)